



American Red Cross
Northern New England Region

Welcome

Get to know us!
Red Cross of Vermont

2026

About the Red Cross

Mission

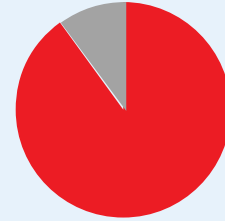
The American Red Cross prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.

Vision

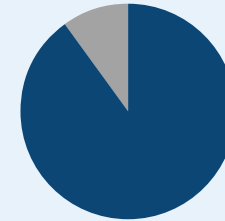
The American Red Cross, through its strong network of volunteers, donors and partners, is always there in times of need.

With the power of
volunteers, we are
incredibly efficient.

90% of our workforce
is volunteer.



90¢ of every dollar
we spend
delivers care.



We are One Red Cross



Biomedical Services



Training Services



Humanitarian Services

- Disaster Services, Services to the Armed Forces and International Services



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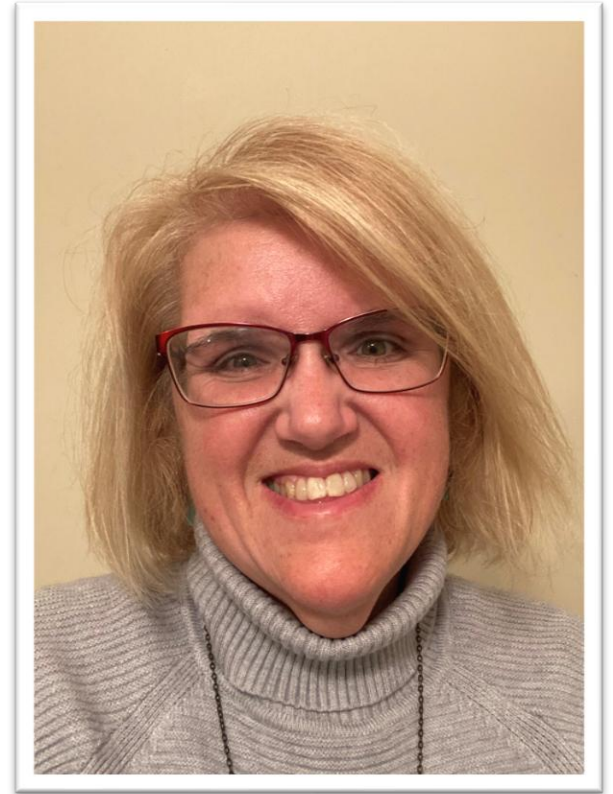
Meet the team!

Sarah Lemnah

Sarah Lemnah
Executive Director of Vermont

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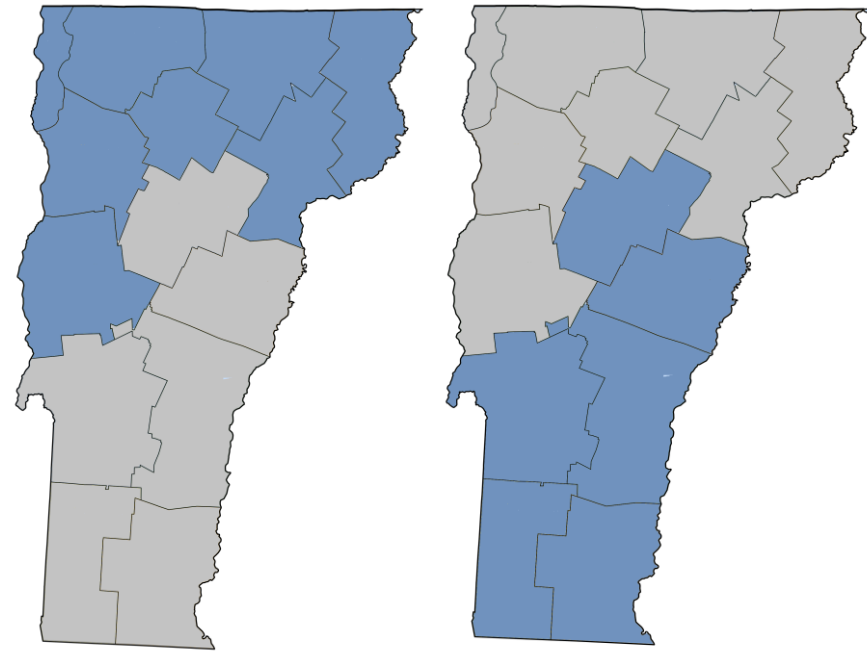
John Montes

NNE Regional Disaster Officer

John.Montes@redcross.org

Mobile: (603) 403-0804





Michaela Olin

Northern Vermont
Community Disaster Program Manager

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Mobile: 802-999-4212

Lyndsey Morin

Southern Vermont
Community Disaster Program Manager

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Our work impacts lives everyday in NNE (FY25)



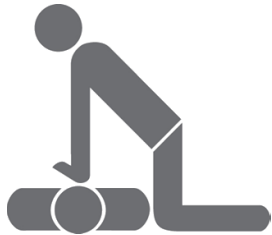
Responded to nearly **525 disasters** assisting nearly **2,200 people**



Provided nearly **2,500 whole health and case services** to military members, veterans and their families



Collected more than **137,000 blood products** and held more than **5,900 blood drives**



Trained nearly **30,000 people** in first aid, CPR and AED training, more than **11,100 people** in aquatics and water safety and nearly **500 people** in caregiving



Engaged community partners to join us in installing nearly **2,850 free smoke alarms**



Supported by more than **1,800** active volunteers who logged more than **170,000** hours

Vermont...

- Responded to more than **110 disasters** assisting nearly **685 people**
- Provided more than **200 whole health and case services** to military members, veterans and their families
- Collected nearly **30,500 blood products**~ and held more than **1,200 blood drives**
- Trained nearly **4,200 people** in first aid/CPR/AED training, more than, **1,900 people** in aquatics & water safety and **60 people** in caregiving
- Engaged community partners to join us in installing more than **280 free smoke alarms** across the state
- Supported by **285 active volunteers** who logged nearly **30,000 hours**



Disaster Response



The Daily Disaster- Home Fires



The Red Cross responds to a disaster every eight minutes – the vast majority are home fires. **In Northern New England, we respond to a fire every 17 hours on average.**

After these fires, families are often on the curb, sometimes without shoes or coats, watching their homes burn. The Red Cross is often among the first on the scene to support survivors.



**American
Red Cross**

Caring During Life's Darkest Moments

Whether a single home has burned or an entire town has been decimated, disaster survivors can turn to the Red Cross. We provide:

Warm meals and **vital relief supplies**, delivered directly to families in devastated neighborhoods.



Individuals can rest and receive **health and mental health support**.

A **safe shelter** for the whole family – including pets.

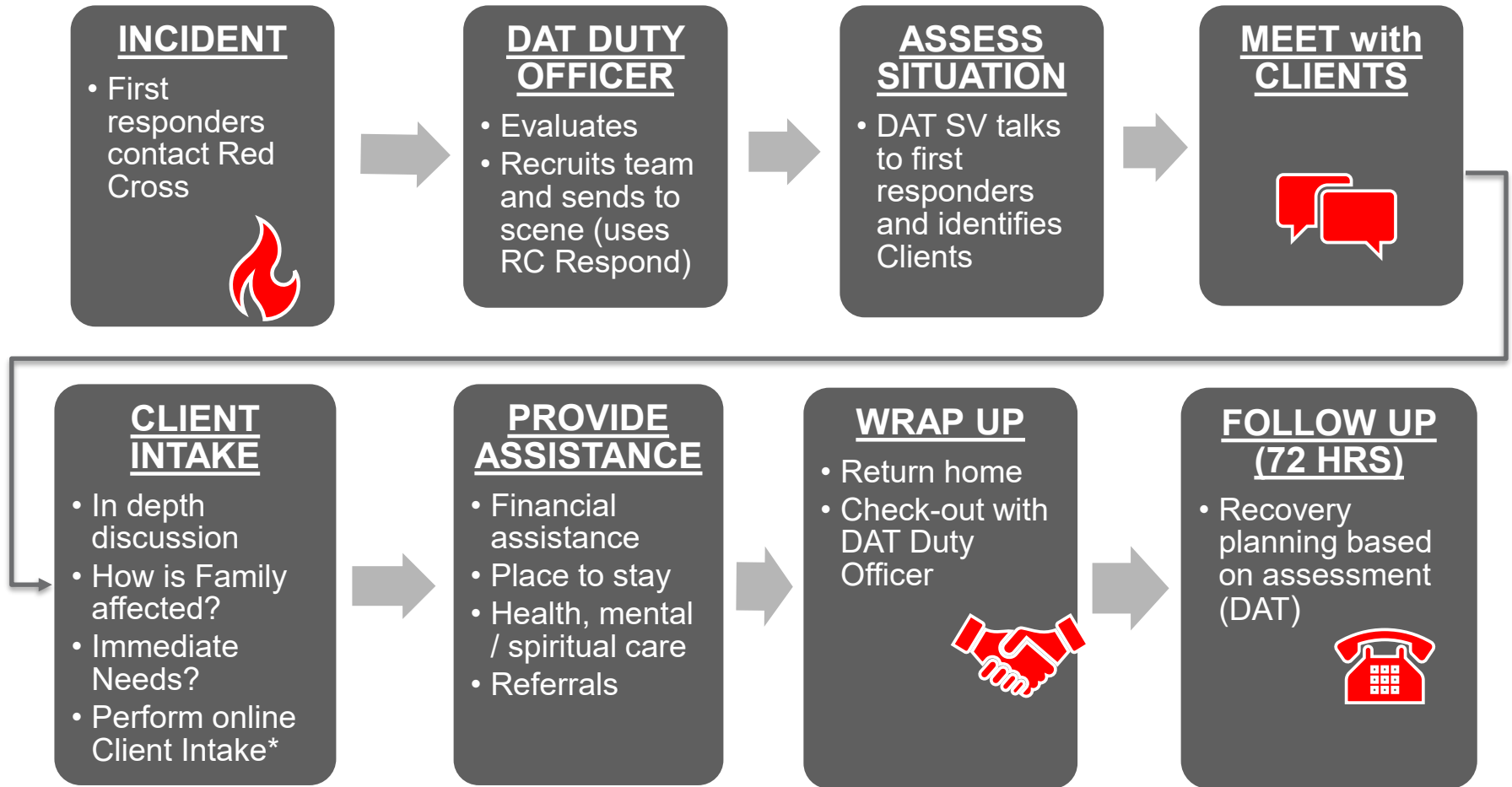


Financial assistance, allowing those who qualify to make critical purchases, housing deposits and necessary repairs to their homes.

Red Cross Disaster Cycle

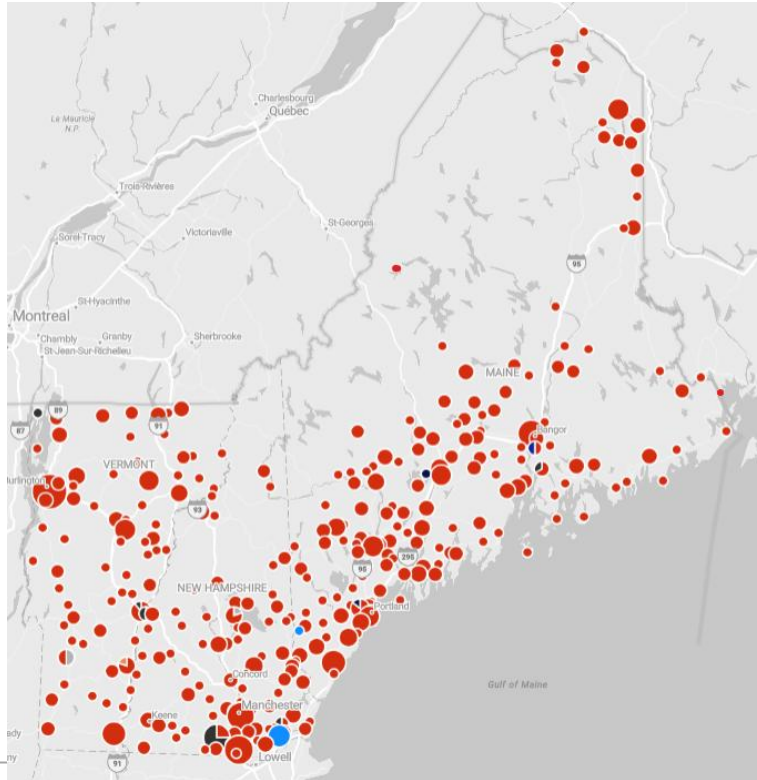


Workflow of a Typical Day to Day Response



Responding to Home Fires In Northern New England

FY25: July 1, 2024 – June 30, 2025



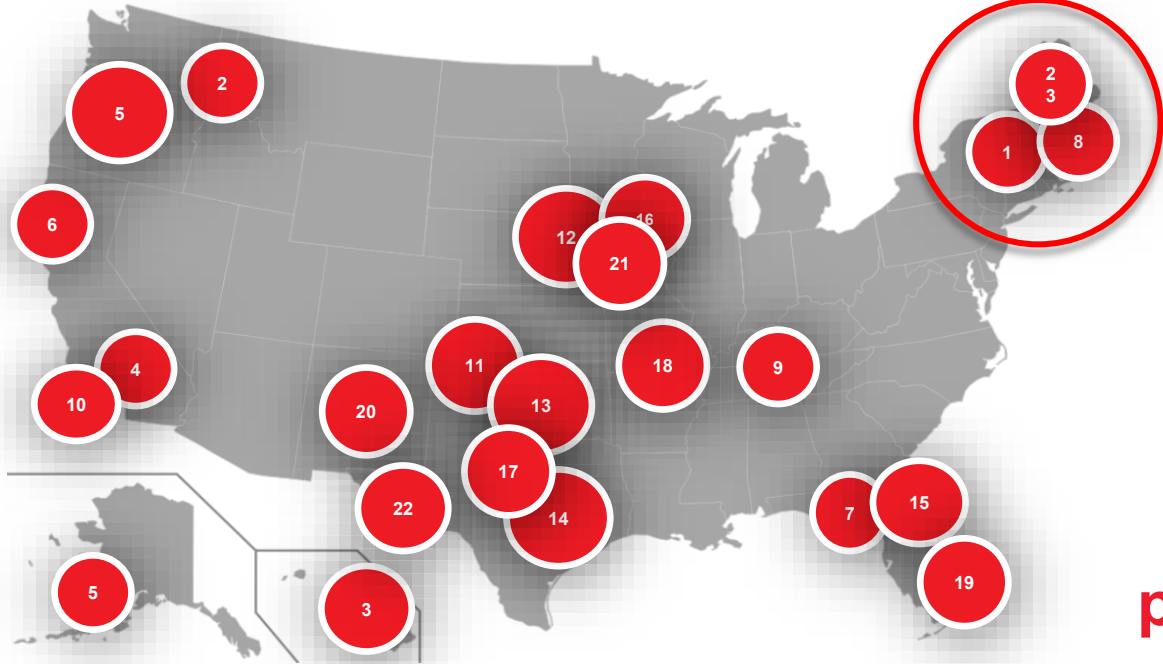
- Responded to **536 home fires**
- Assisted nearly **2,200 individuals**
- Provided over **\$600,000** in financial assistance
- Were supported by over **1,800 active volunteers**

In 2024 a record-breaking 4.3 million people were displaced from their homes due to disasters across the United States.

The American Red Cross is now launching nearly two times as many relief operations for major disasters than we did a decade ago.



In FY24, 3 of 23 major Red Cross disaster responses were in New England

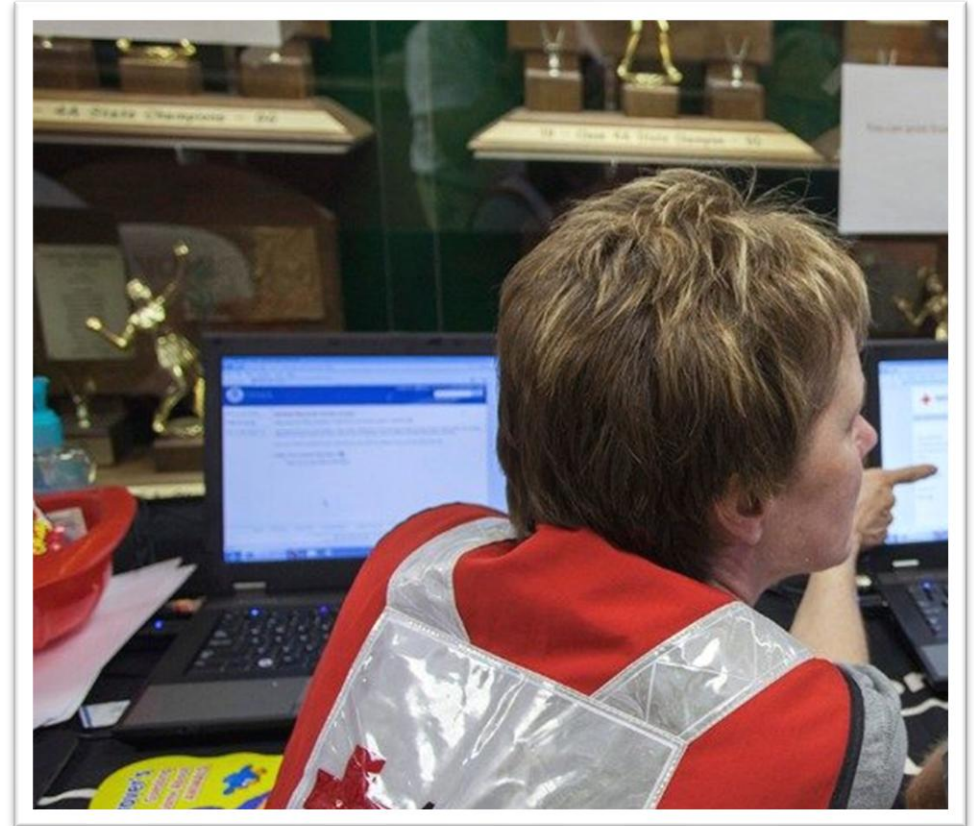


...we provided support to 5 times as many people as in the prior year.

"Major" includes domestic disaster operations with costs of \$250,000+ (Level 4 and higher) between July 1, 2023-June 30, 2024.

Large Scale Disaster Red Cross Roles

- Shelters
- EOC Coordination/Representation
- Residential Disaster Assessment
- Family Assistance Centers (Mass Casualty Response)
- Multi Agency Resource Centers
- Distribution of Emergency Supplies
- Mobile Feeding
- Reunification
- Points of Presence
- Emergency Planning Assistance





Why Do We Open A Shelter

Shelters should be considered “All Hazards” available for:

- Floods
- Hazardous materials
- Hurricane/ windstorms
- Snow/ice storms
- Extended power outages
- Wildfires
- Earthquakes
- Tornados
- Multi-unit fires
- Other catastrophic events



Types of Shelters We Operate

- Evacuation Center
- Cooling/Warming Centers
- Emergency Evacuation Shelter
- Post-Impact Shelter





Surveys and Agreements

- **Shelter Surveys and Facility Use Agreements** – typically updated every 2-4 years or as a facility changes
- **Surveys conducted routinely** for existing shelters or as towns make requests for new facilities (trigger for new surveys include: (i.e., survey out of date; new shelter identified in local EOP/LEMP; Facility remodel/new construction; addition of features such as generators, accessibility, material resources, etc.)
- **Survey Data updates** – periodically requested of EMDs (Change in POCs, etc.)
- **Agreements** – typically for an entire school district (can be more than 1 facility per agreement)

How to Contact Us

- Disaster Relief please call our 24/7 National Emergency Dispatch Center at 833-583-3111
 - If the State EOC is activated. Request us through the VEM Watch Officer
 - Michaela Olin, Northern Vermont Community Disaster Program Manager, michaela.olin@redcross.org Mobile: 802-999-4212
 - Lyndsey Morin, Southern Vermont Community Disaster Program Manager, lyndsey.morin@redcross.org Mobile: 802-809-1343
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Community Preparedness and Educational Programs



Community Installation Events

We hold community installation events throughout the year to make a big impact in a few hours! We also install free alarms year-round for anyone who requests them.

Installing Free Alarms

- Focusing on high-risk communities
- Partnering with fire departments

Educating Communities

- Helping families create escape plans
- Sharing home fire safety information
- Developing actionable safety steps



The NNE Region offers a variety of programs to help adults, children and groups better prepare for emergencies.



- **Home Fire Campaign:** helps save lives by installing free smoke alarms in homes that don't have them, and by educating people about home fire safety.



- **Be Red Cross Ready:** program is designed to help individuals understand, prepare for and respond appropriately to disasters.

- **Ready Rating** is a free and easy, web-based membership program that helps businesses, schools and organizations become better prepared for disasters and other emergencies.



- **Youth Preparedness:** program helps to ensure safety and preparedness among children and their families, the Red Cross offers this free educational programming for both personal and family disaster preparedness.



- **Hands Only CPR:** this American Red Cross hands only CPR Course teaches untrained bystanders how to perform hands-only CPR. This hands only CPR technique is taught in a 30-minute skill building session. Participants learn how to check for consciousness, call 9-1-1 (or the local emergency number), and give continuous chest compressions.

Questions?



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